



Dear University of Florida Employee,

The Department of Management Services (DMS), Division of State Group Insurance learned Wednesday afternoon, Feb. 3, 2010, that the state's largest HMO insurer, AvMed, had data stolen from its offices. Two laptops were stolen that contained personal health information for 20,181 current State of Florida employee subscribers and their dependents. Another 21,215 State of Florida employees/retirees and their dependents who had AvMed coverage since 2003 may be impacted.

Since AvMed notified DMS, DMS has worked to understand the situation, and to secure 24-month identity protection provided by AvMed. If you are or were an AvMed subscriber, expect to receive a letter from AvMed and Debix early next week. Debix is the company AvMed secured to help protect your identity. The protection is not automatic – you will need to take action, and the letter explains how to activate your Debix account by phone or online.

If you have any questions in the meantime regarding this incident, Avmed has set up a special hotline at (877) 263-7998. Representatives are available 10 a.m. – 6 p.m., or you may contact the UF Benefits office at (352) 392-2477 for general information.

Thank you,

University Benefits Office